

November 25, 2025

Eisai Co., Ltd.

Notice on Discontinuation of Receiving Emails with Password-Protected Attachments

Eisai announced today its decision to discontinue the receipt of emails with password-protected attachments in email accounts used by its employees, as part of its efforts to enhance information security. As of 17:00, January 30, 2026, Eisai's system will automatically delete emails containing password-protected files and the sender will receive a notification of delivery failure via email.

Eisai previously adopted the PPAP* method, which separately sends password-protected files and corresponding passwords via email. However, the PPAP method has recently been criticized for its high risk of malware infection, as it can easily bypass the security checks. With government agencies and many private companies opting to discontinue this practice, Eisai has decided to abolish the PPAP method as part of our efforts to enhance information security.

The same measures will be implemented by the following Eisai Group companies as of 17:00 on January 30, 2026.

[Sunplanet Co., Ltd.](#)

[EA Pharma Co., Ltd.](#)

For details of password-protected file transfer methods following the discontinuation of PPAP, please inquire with your point of contact at Eisai.

We appreciate your understanding and cooperation with our efforts to enhance information security.

*PPAP: Password-Protected Attachment Protocol

Inquiries regarding this announcement:

E-mail: eisai-ppap-contact@hhc.eisai.co.jp

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